



GOVERNMENT OF KARNATAKA

KARNATAKA SECONDARY EDUCATION EXAMINATION BOARD,
6TH CROSS, MALLESWARAM, BENGALURU – 560 003.

**SHORT TERM e-TENDER NOTIFICATION FOR THE SUPPLY
OF PRE-PRINTED S.S.L.C. MARKS CARDS ALONGWITH
OVER PRINTING OF VARIABLE DATA, SCANNING AND
LAMINATION OF 2018, 2019 AND 2020 S.S.L.C. EXAMS
(3 Academic Years).**

TENDER DOCUMENTS

(To be used for furnishing bids by the eligible firms)

Address for communication:

**DIRECTOR, EXAMS
KARNATAKA SECONDARY EDUCATION EXAMINATION BOARD,
6TH CROSS, MALLESWARAM, BENGALURU – 560 003.
Phone No's: 080-23349434 Fax: 080- 23347670**

WEB SITE: www.kseeb.kar.nic.in



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TENDER SCHEDULE

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1	TENDER REFERENCE NO & DATE	No: B3/P.M.S.O& L.01/2018-19 DATE- 23.05.2018
2	APPROXIMATE VALUE OF TENDER PER EACH YEAR	` 96,40,000/-
3	EMD AMOUNT	` 1,92,800/-
4	TENDER COMMENCEMENT DATE	26.05.2018
5	PRE-BID MEETING	05.06.2018 12.00 am
6	LAST DATE AND TIME FOR SUBMISSION OF TENDERS	11.06.2018 04.00 pm
7	TIME AND DATE OF OPENING OF TECHNICAL BIDS	14.06.2018 04.00 pm
8	TIME AND DATE OF OPENING OF COMMERCIAL BIDS	15.06.2018 04.00 pm
9	PLACE OF OPENING OF TENDERS	OFFICE OF THE DIRECTOR, EXAMS, KARNATAKA SECONDARY EDUCATION EXAMINATION BOARD, 6 TH CROSS, MALLESWARAM, BANGALORE – 560 003.

**SHORT TERM e-TENDER NOTIFICATION FOR THE SUPPLY
OF PRE-PRINTED S.S.L.C. MARKS CARDS ALONGWITH
OVER PRINTING OF VARIABLE DATA, SCANNING AND
LAMINATION OF 2018, 2019 and 2020 S.S.L.C. EXAMS.**

SECTION I : INVITATION FOR TENDER (IFT)

IFT NO : No: KSEEB/ B3/P.M.S.O& L.01/2018-19 DATE- 23.05.2018

The Director, Exams, Karnataka Secondary Education Examination Board, 6th cross, Malleswaram, Bangalore-560003, invites e-tenders from eligible bidders for **“Short term e-tender notification for the supply of pre-printed S.S.L.C. marks cards alongwith over printing of Variable data, Scanning and Lamination of 2018, 2019 and 2020 S.S.L.C. Exams (03 Academic Years).”**

1. The tenderers may submit tenders through e-procurement portal for the above given services. Tenderers are advised to note the qualification criteria specified in Section VII to qualify for award of the contract.
2. Tender documents may be downloaded from www.eproc.karnataka.gov.in and www.kseeb.kar.nic.in. The bidders will be required to register themselves with the centre for e-governance to participate in the bidding process and also get necessary digital signature certificates. The details of the process of registration and obtaining the digital signature certificates are available on the website <http://www.eproc.karnataka.gov.in> . Necessary training and hands on experience in handling e procurement system could be obtained from the centre for e governance. Necessary details could also be obtained over telephone
3. The Earnest Money Deposit shall be credited to the account of Centre for e- governance.
 - a. through credit card
 - b. internet banking
 - c. National Electronic Fund Transfer
 - d. Remittance over the counter in the selected branches of ICICI Bank in Bangalore

The supplier/contractor’s bid will be evaluated only on confirmation of receipt of the payment (EMD) in the GoK’s central pooling a/c held at ICICI Bank
4. Technical bids will be opened on 14.06.2018 at 4-00 pm., in the presence of the tenderers or their authorized representative who wish to attend. If the office happens to be closed on the last date of receipt of the tenders as specified, the tenders will be opened on the next working day at the same time and venue.
5. Other details can be seen in the tender documents

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SECTION – II: INSTRUCTIONS TO TENDERERS

A. INTRODUCTION

1 Eligible Tenderers

- 1.1** Tenderers should not be associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Purchaser to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services to be purchased under this Invitation of Tenders.
- 1.2** Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by the concerned State Government or by Government of India or should not have been black listed.

B. TENDER DOCUMENTS

2. Contents of Tender Documents

2.1 The Services required, tendering procedures and contract terms are prescribed in the tender documents. In addition to the Invitation for Tenders, the tender documents include:

- Instructions to Tenderers (ITT);
- General Conditions of Contract (GCC);
- Special Conditions of Contract (SCC);
- Schedule of Requirements;
- Technical Specifications;
- Tender Form and Price Schedules;
- Earnest Money Deposit Form;
- Contract Form;
- Performance Security Form;

2.2 The Tenderer is expected to examine all instructions, forms, terms and specifications in the tender documents. Failure to furnish all information required by the tender documents or submission of a tender not substantially responsive to the tender documents in every respect will be the Tenderer's risk and may result in rejection of its tender.

3 AMENDMENT OF TENDER DOCUMENTS

- 3.1** At any time prior to the deadline for submission of tenders, the purchaser may, for any reason, whether at its own initiative or otherwise, modify the tender documents and notify the addendum on e-procurement portal.
- 3.2** In order to allow prospective tenderers reasonable time in which to take the addendum into account in preparing their tenders, the Purchaser, at its discretion, may extend the deadline for the submission of tenders and issue corrigendum on e-procurement portal.
- 3.4** Pre-bid meeting shall be held on 05.06.2018 at 12.00 AM at KSEEB, 6th Cross, Malleshwaram, Bangalore-560 003. Proceedings of the meeting will be published in the e-procurement portal. Online queries will be addressed only till 12.00A.M 28.05.2018.

C. PREPARATION OF TENDERS

4. Language of Tender

- 4.1 The tender prepared by the Tenderer, as well as all correspondence and documents relating to the tender exchanged by the Tenderer and the Purchaser shall be written in English/Kannada language.

5. Documents comprising the Tender

The tender prepared by the Tenderer shall comprise the following components:

5.1 A Tender Form and price Schedule completed in accordance with ITT Clauses 6,7 and 8.

5.2 Documentary evidence established in accordance with ITT Clause 9 that the Tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;

5.3 Documentary evidence established in accordance with ITT Clause 10 that the services to be supplied by the Tenderer conform to the tender documents; and

5.4 Earnest Money Deposit furnished in accordance with ITT Clause 11.

6. Tender Form

- 6.1 The Tenderer shall complete the Tender Form and the Price Schedule furnished in the tender documents, indicating the services to be delivered, quantity and prices.

7. Tender Prices

7.1 The tenderer shall indicate on the price schedule, the unit price and total tender price of supply of pre-printed certificate, over-printing of variable data, scanning and lamination of Pass Certificates.

7.2 Prices on the Price Schedule shall be entered including all taxes:

- a) the price of the services, including all duties and sales and other taxes already paid or payable on components and raw material used in the manufacture or assembly of services quoted ex-works or ex-factory; or
- b) any Indian duties, sales and other taxes which will be if this Contract is awarded;

7.3 Prices quoted by the Tenderer shall be fixed during the Tenderer's performance of the Contract and not subject to variation on any account. A tender submitted with an adjustable price quotation will be treated as non-responsive and rejected, pursuant to ITT Clause 19.

8. Tender Currency

- 8.1 Prices shall be quoted in Indian Rupees:

9. Documents Establishing Tenderer's Eligibility and Qualifications

- 9.1 Pursuant to ITT Clause 5, the Tenderer shall furnish, as part of its Tender establishing the Tenderer's eligibility to tender and its qualifications to perform the Contract if its tender is accepted.
- 9.2 The documentary evidence of the Tenderer's qualifications to perform the Contract if its tender is accepted, shall establish to the Purchaser's satisfaction, that the Tenderer has the financial, technical, and production capability necessary to perform the Contract and meets the criteria outlined in the Qualification requirements specified in Section VII.

10. Documents establishing the delivery of service approximate 7.5 lakh per year confidential records Conformity to Tender Documents.

- 10.1 Pursuant to ITT Clause 5, the Tenderer shall furnish, as part of its tender, documents establishing the conformity to the tender documents of all the services which the tenderer proposes to provide under the contract.
- 10.2 Documents to prove the ownership of printing machines, **High End Laser Jet printing machines and Lamination machine with auto feeder and auto cutter.**

11. Earnest Money Deposit

- 11.1 Pursuant to IFT Clause 4, The Earnest Money Deposit shall be credited to the account of Centre for e governance.
- 11.2 the Tenderer shall transfer Rs1,92,800/- as EMD to e-governance.
- 11.3 Any tender not secured in accordance with ITT Clauses 11.1 and 11.2 above (unless the category of tenderer has been specifically exempted by the Government) will be rejected by the Purchaser as non-responsive, pursuant to ITT Clause 19.
- 11.4 Unsuccessful Tenderer's tender securities will be returned as promptly as possible but not later than 30 days after the expiration of the period of tender validity prescribed by the Purchaser, pursuant to ITT Clause 12.
- 11.5 The successful Tenderer's earnest money deposit will be discharged upon the tenderer signing the Contract, pursuant to ITT Clause 26, and furnishing the performance security, pursuant to ITT Clause 27.
- 11.6 The earnest money deposit may be forfeited:
- (a) if a Tenderer
 - (i) withdraws its tender during the period of tender validity specified by the Tenderer on the Tender Form; or
 - (ii) does not accept the correction of errors pursuant to ITT Clause 19.2; or
 - (b) in case of a successful Tenderer, if the Tenderer fails:
 - (i) to sign the Contract in accordance with ITT Clause 26; or
 - (ii) to furnish performance security in accordance with ITT Clause 27.

12. Period of Validity of Tenders

- 12.1 Tenders shall **remain valid for 90 days** after the deadline for submission of tenders prescribed by the Purchaser, pursuant to ITT Clause 15. A tender valid for a shorter period shall be rejected by the Purchaser as non-responsive.
- 12.2 In exceptional circumstances, the Purchaser may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The earnest money deposit provided under ITT Clause 11 shall also be suitably extended. A Tenderer may refuse the request without forfeiting its earnest money deposit. A Tenderer granting the request will not be required nor permitted to modify its tender.
- 12.3 The purchaser retains the authority to extend the duration of tender for one or two more years for the same rates as agreed in this tender, provided the services rendered by the tenderer is satisfactory to the purchaser. The process thereto shall be made in writing. The Performance deposit provided under ITT clause 27 shall also be suitably extended.

13. Format and Signing of Tender

- 13.1 Eligible tenderer who are registered in e-procurement shall upload all the documents required for this bid, submit and sign using digital key.

D. SUBMISSION OF TENDERS

14. Submission of Tenders

- 14.1** All tenderers should submit their tenders through e-procurement portal only.

- 14.2** Telex, Cable or facsimile tenders will be rejected.

- 14.3** Tender should be submitted in 2 cover system

1. Technical bid (cover-I)
2. Commercial bid (cover-II) as per section VII qualification criteria.

15. Deadline for Submission of Tenders

- 15.1** Tenders must be uploaded and signed as specified under ITT Clause 14 no later than the time and date specified in the Tender Schedule. In the event of the specified date for the submission of Tenders being declared a holiday, there will be no change in the date and time.
- 15.2** The Purchaser may, at its discretion, extend this deadline for submission of tenders by amending the tender documents in accordance with ITT Clause 3, in which case all rights and obligations of the Purchaser and Tenderers previously subject to the deadline will thereafter be subject to the deadline as extended.

16. Late Tenders

16.1 e-procurement web-portal will not be accessible after the deadline and hence no late submission is possible and allowed.

17. Modification and withdrawal of Tenders:

17.1 The Tenderer may modify or withdraw its tender after the tender's submission, for any number of times before the deadline for the submission of bids with no extra cost.

17.2 No tender may be modified subsequent to the deadline for submission of tenders.

17.3 No tender is allowed for withdrawal in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the Tenderer on the Tender Form. If such withdrawal is inevitable, withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its earnest money deposit, pursuant to ITT Clause 11.6.

E. TENDER OPENING AND EVALUATION OF TENDERS

18. Opening of Tenders by the Purchaser

18.1 The Purchaser will open Technical Bids submitted through e-procurement portal in the presence of Tenderers' representatives who choose to attend, at [14.06.2018, 04.00 pm on 28.02.2015](#) at the Office of the Director, Exams, Karnataka Secondary Education Examination Board, 6th Cross, Malleshwaram, Bangalore – 560003.

18.2 The Tenderers' representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of Tender opening being declared a holiday for the Purchaser, the tenders shall be opened at the appointed time and location on the next working day.

18.3 The Tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Purchaser, at its discretion, may consider appropriate, will be announced at the opening.

18.4 The Purchaser will prepare minutes of the technical bid evaluation and publish the same in e-portal.

19. Preliminary Examination

19.1 The Purchaser will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed and uploaded, and whether the tenders are generally in order.

19.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total

price shall be corrected. If there is a discrepancy between words and figures, the lower of the two will prevail. If the Service Provider does not accept the correction of errors, its tender will be rejected and its earnest money deposit may be forfeited.

19.3 The Purchaser may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation, provided such a waiver does not prejudice or affect the relative ranking of any Tenderer.

19.4 Prior to the detailed evaluation, pursuant to ITT Clause 20, the Purchaser will determine the substantial responsiveness of each tender to the tender documents. For purposes of these Clauses, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations. Deviations from or objections or reservations to critical provisions such as those concerning Performance Security (GCC Clause 4), Warranty (GCC Clause 11), Applicable law (GCC Clause 18), and Taxes & Duties (GCC Clause 20) will be deemed to be a material deviation. The Purchaser's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

19.5 If a tender is not substantially responsive, it will be rejected by the Purchaser and may not subsequently be made responsive by the Tenderer by correction of the non-conformity.

19.6 However, if any further supportive documents to already submitted records are required by the purchaser to fulfil the eligibility criteria, the purchaser may call for additional documents from some tenderers or all the tenderers.

20. Evaluation and Comparison of Tenders

20.1 The Purchaser will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to ITT Clause 7 for each schedule separately. No tender will be considered if the complete requirements covered in the schedule is not included in the tender.

20.2 Separate quotes shall be given for all items specified under Clause 7.1. L-1 would be decided on the basis of least total amount quoted for all items under Clause 7.1. In the e-procurement portal, only for the purpose of obtaining the unit price separately for all items, “**Item wise evaluation method**” has been activated, but actual evaluation shall be on the basis of least total amount quoted for all items under Clause 7.1.

F. AWARD OF CONTRACT

21. Post qualification;

- 21.1** The Purchaser will determine to its satisfaction whether the Tenderer that is selected as having submitted the lowest evaluated responsive tender meets the criteria specified in ITT Clause 9.2 and is qualified to perform the contract satisfactorily.
- 21.2** The determination will take into account the Tenderer's financial, technical and production capabilities. It will be based upon an examination of the documentary evidence of the Tenderer's qualifications submitted by the Tenderer, pursuant to ITT Clause 9, as well as such other information as the Purchaser deems necessary and appropriate.
- 21.3** An affirmative determination will be a prerequisite for award of the Contract to the Tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Purchaser will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform the contract satisfactorily.

22. Award Criteria;

- 22.1** Subject to ITT Clause 24, the Purchaser will award the Contract to the successful Tenderer whose tender has been determined to be substantially responsive and has been determined as the lowest evaluated tender, provided further that the Tenderer is determined to be qualified to perform the Contract satisfactorily.

23. Purchaser's right to vary Quantities at Time of Award

- 23.1** The Purchaser reserves the right at the time of Contract award to increase or decrease by up to 25 percent of the quantity originally specified in the Schedule of Requirements without any change in unit price or other terms and conditions.

24. Purchaser's Right to Accept Any Tender and to Reject Any or All Tenders

- 24.1** The Purchaser reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected Tenderer or Tenderers.

25. Notification of Award

- 25.1** Prior to the expiration of the period of tender validity, the Purchaser will notify the successful tenderer in writing by registered letter or by cable/telex or fax, to be confirmed in writing by registered letter, that its tender has been accepted.

25.2 The notification of award will constitute the formation of the Contract.

25.3 Upon the successful Tenderer's furnishing of performance security pursuant to ITT Clause 27, the Purchaser will discharge its earnest money deposit, pursuant to ITT Clause 11.

25.4 If, after notification of award, a Tenderer wishes to ascertain the grounds on which its tender was not selected, it should address its request to the Purchaser. The Purchaser will promptly respond in writing to the unsuccessful Tenderer.

26. Signing of Contract

27.1 At the same time as the Purchaser notifies the successful tenderer that its tender has been accepted, the Purchaser will send the Tenderer the Contract Form provided in the tender documents, incorporating all agreements between the parties.

27.2 Within 07 days of receipt of the Contract Form, the successful Tenderer shall sign and date the Contract Form on Rs. 200/- non-judicial stamp paper purchased by the vendor being First party as The Director (Exams), K.S.E.E.Board and return it to the Purchaser.

27. Performance Security

27.1 Within 7 days of the receipt of notification of award from the Purchaser, the successful Tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents or in another form acceptable to the Purchaser.

27.2 Failure of the successful Tenderer to comply with the requirement of ITT Clause 26.2 or ITT Clause 27.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the earnest money deposit, in which event the Purchaser may make the award to the next lowest evaluated Tenderer or call for new tenders.

SECTION III: GENERAL CONDITIONS OF CONTRACT

1. Definitions:

1.1 In this Contract, the following terms shall be interpreted as indicated:

- (a) "The Contract" means the agreement entered into between the Purchaser and the Service Provider, as recorded in the Contract Form signed by the parties, including all the attachments and appendices thereto and all documents incorporated by reference therein;
- (b) "The Contract Price" means the price payable to the Service Provider under the Contract for the full and proper performance of its contractual obligations;
- (c) "Services" means services ancillary to the supply of the Services, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training and other obligations of the Service Provider covered under the Contract;
- (d) "GCC" means the General Conditions of Contract contained in this section.
- (e) "SCC" means the Special Conditions of Contract.
- (f) "The Purchaser" means the organization taking the Services, as named in SCC.
- (g) "The Service Provider" means the individual or firm delivery of Services under this Contract.
- (h) "The Government" means the Government of Karnataka State.
- (i) "The State" means the Karnataka State
- (j) "The Project Site" where applicable, means the place or places named in SCC.
- (k) "Day" means calendar day.

Note : Where ever has been mentioned as "services" shall be considered as "Supply of pre-printed S.S.L.C. marks cards along with over printing of Variable data, Scanning and Lamination on the same for S.S.L.C. examinations of 2018, 2019 and 2020 (03 Academic Years)."

2. Application

2.1 These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

3. Standards

3.1 The service delivered under this Contract shall conform to the standards

mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standard appropriate and such standards shall be the latest issued by the concerned institution.

4. Performance Security

- 4.1** Within 7 days of receipt of the notification of contract award, the Service Provider shall furnish Performance Security to the Purchaser for an amount of 5% of the Contract Value, valid up to 60 days after the date of completion of performance obligations.
- 4.2** The proceeds of the performance security shall be payable to the Purchaser as compensation for any loss resulting from the Service Provider's failure to complete its obligations under the Contract.
- 4.3** The Performance Security shall be denominated in Indian Rupees and shall be in one of the following forms:
 - (a) A Bank guarantee, issued by a nationalized/scheduled bank in the form provided in the tender documents or another form acceptable to the Purchaser; or
 - (b) A cashier's cheque or Banker's certified cheque or crossed demand draft or pay order drawn in favour of the Purchaser.; or
 - (c) Specified small savings instruments duly pledged to the Purchaser.
- 4.4** The Performance Security will be discharged by the Purchaser and returned to the Service Provider not later than 60 days following the date of completion of the Service Provider's performance obligations, including any Warranty obligations, under the Contract.
- 4.5** In the event of any contract amendment, the Service Provider shall, within 20 days of receipt of such amendment, furnish the amendment to the Performance Security, rendering the same valid for the duration of the Contract as amended for 60 days after the completion of performance obligations including Warranty obligations.

5. Inspections and Tests

- 5.1** The Purchaser or its representative shall have the right to inspect and/or to test the process of services being provided by the tenderer. Proof of Marks card should get certified by the purchaser before starting the bulk print.
- 5.2** The tenderer shall have to make modifications as desired by the Purchaser in over printing of variable data.
- 5.3** The tenderer shall not make any changes in the data and maintain confidentiality of data so printed.

6. Packing

“Applicable”

7. Delivery of service and Documents

“Applicable”

8. Insurance

Deleted

9. Transportation

“Applicable”

10. Incidental Services

“Applicable”

11. Warranty

“Applicable”

12. Payment

12.1 The Service Provider's request(s) for payment shall be made to the Purchaser in writing, accompanied by an invoice describing, as appropriate, the Services performed, and by documents, submitted pursuant to GCC Clause 7, and upon fulfillment of other obligations stipulated in the contract.

12.2 No advance payment will be made by the Department to carry out the tendered work. Payments after deducting tax at source as per law prevailing at the time will be made only after satisfactory completion of tendered work.

12.3 Payment shall be made in Indian Rupees.

13. Prices

13.1 Prices payable to the Service Provider as stated in the contract shall be firm during the performance of the contract.

14. Contract Amendments

14.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by both the parties.

15. Delays or discrepancies in the Service Provider’s Performance

15.1 Performance of the Services shall be made by the Service Provider in accordance with the time schedule specified by the Purchaser in the Schedule of Requirements.

15.2 If at any time during performance of the Contract, the Service Provider

should encounter conditions impeding timely performance of Services, the Service Provider shall promptly notify the Purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Service Provider's notice, the Purchaser shall evaluate the situation and may, at its discretion, extend the Service Provider's time for performance with or without liquidated damages.

- 15.3** A delay by the Service Provider in the performance of its delivery obligations shall render the Service Provider liable to the imposition of liquidated damages pursuant to GCC Clause 16, unless an extension of time is agreed upon pursuant to GCC Clause 15.2 without the application of liquidated damages.
- 15.4** No wastage is allowed on pre-printed Marks Cards, over-printing of variable data, scanning and laminating the same. If any damaged marks cards are supplied in any respect for e.g. torn marks cards, photo image mis-matched, data mismatching etc. damaged Marks cards will be rejected, and same should be replaced with new Marks Cards without any additional cost.
- 15.5** If the damaged marks cards are not replaced by supplier, for each record a penalty twice of the amount quoted per each record in the price schedule will be levied.

16. Liquidated Damages

- 16.1** If the tenderer fails to perform the Services within the period(s) specified in the Contract, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum of ` 10,000/- per day after the expiry of stipulated number of days depending on the average production output of **30,000** Pass certificates per day that includes overprint & lamination. The Purchaser may consider termination of the Contract pursuant to GCC Clause 17 after the delay of 20 days excluding 03 days provided for the packing & delivery to the destination.
- 16.2** A penalty of ` 50/- (Rs. Fifty only) shall be levied on the Service Provider for each Photo Mismatch. But no additional cost shall be paid for such reprinted Marks cards.
- 16.3** A penalty of ` 100/- (Rs. One Hundred only) shall be levied on the Service Provider for each incorrect linking of pre-printed marks card serial number with the register number of the concerned student whose variable data is overprinted on the pre-printed marks card.
- 16.4** Any breach of confidentiality shall lead to blacklisting of the bidder along with forfeiture of EMD.

17. Termination for Default

- 17.1** The Purchaser may, without prejudice to any other remedy for breach of

contract, by written notice of default sent to the Service Provider, terminate the Contract in whole or part:

- i. if the Service Provider fails to deliver service within the period(s) specified in the Contract, or within any extension thereof granted by the Purchaser pursuant to GCC Clause 15.2; or
- ii. if the Service Provider fails to perform any other obligation(s) under the Contract.
- iii. If the Service Provider, in the judgment of the Purchaser has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

17.2 In the event the Purchaser terminates the Contract in whole or in part, pursuant to GCC Clause 17.1, the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Services similar to those undelivered, and the Service Provider shall be liable to the Purchaser for any excess costs for such similar Services. However, the Service Provider shall continue the performance of the Contract to the extent not terminated.

18. Applicable Law

18.1 The Contract shall be interpreted in accordance with the laws of the Union of India.

19. Notices

19.1 Any notice given by one party to the other pursuant to this Contract shall be sent to other party in writing or by cable or facsimile and confirmed in writing to the other party's address specified in SCC.

19.2 A notice shall be effective when delivered or on the notice's effective date, whichever is later.

20. Taxes and Duties

20.1 Service Provider shall be entirely responsible for all statutory taxes (including GST), duties, license fees, octroi, road permits, etc., incurred until delivery of the contracted services to the Purchaser.

21 Contacting KSEEB :

21.1 Any effort by a bidder to influence KS.E.E.Board in its decisions on bid evaluation, bid comparison or contract award will result in the rejection of bid of such bidder.

22 Resolution of disputes:

22.1 In case of Dispute or difference arising between the purchaser and a domestic supplier relating to any matter arising out of a or connected with this agreement,

such disputes or difference shall be settled in accordance with the Arbitration and Conciliation Act,1996, by a Sole Arbitrator. The Sole Arbitrator shall be appointed by agreement between the parties; failing such agreement, by the appointing authority namely the Indian Council of Arbitration / President of the Institution of Engineers (India) / The International Centre for Alternative Dispute Resolution (India). A certified copy of the appointment Order shall be supplied to each of the parties.

22.2 Arbitration proceedings shall be held at Bangalore Karnataka, and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English.

22.3 The decision of the arbitrators shall be final and binding upon both parties. The cost and expenses of Arbitration proceedings will be paid as determined by the Arbitrator. However, the expenses incurred by each party in connection with the preparation, presentation etc. of its proceedings shall be borne by each party itself.

SECTION IV: SPECIAL CONDITIONS OF CONTRACT
Special Conditions of Contract

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract. The corresponding clause number of the General Conditions is indicated in parentheses.

1. **Definitions (GCC Clause 1)**

- (a) The Purchaser is the Director, Exams, Karnataka Secondary Education Examination Board, 6th Cross, Malleshwaram, Bangalore – 560 003.
- (b) The Service Provider is Tenderer

2. **Inspection and Tests**

As per GCC Clause 5

3. **Delivery of service and Documents (GCC Clause 7)**
“ Applicable”

4. **Incidental Services (GCC Clause 10)**

“Deleted”

4.2 **Payment (GCC Clause 12)**

As per GCC clause 12

6. **Notices (GCC Clause 19)**

For the purpose of all notices, the following shall be the address of the Purchaser and Service Provider.

Purchaser: The Director, Exams, Karnataka Secondary Education Examination Board, 6th Cross, Malleshwaram, Bangalore-03

Service Provider: (To be filled in at the time of Contract signature)

SECTION V: SCHEDULE OF REQUIREMENTS

“Supply of pre-printed S.S.L.C. marks cards along with over printing of variable data, scanning and lamination on the same for S.S.L.C. examinations of 2018, 2019 and 2020 for 3 Academic Years”

1. As per section II Clause 23, the Director, Exams, KSEEB, reserves the right to increase or decrease 25% of the requirements as mentioned in Section-II Clause 10.
2. Time schedule for tender work shall follow as per Section VI, Clause 26.

Work description	Approximate quantity per each year		Main exam	Suppleme-ntary exam	Delivery Destination
	Marks card Type	Approximate Quantity			
<u>Supply of pre-printed S.S.L.C. marks cards along with over printing of Variable data, Scanning and Lamination</u>	C.C.E. 80:20 Regular Marks cards	7,40,00	May/June Month of Every year	July/August Month of Every year	Marks cards shall be delivered to all 34 Deputy Director(Admn.) offices across Karnataka state
	C.C.E. 100 Private Fresh Marks	5,000			
	Regular repeater Marks cards	3,000			
	J.T.S Marks card-1	600			
	J.T.S Marks card-2	300			
	NSQF Marks card	500			
	New format Mark card if introduced by the Board	600			
Total	7,50,000				

SECTION VI - TECHNICAL SPECIFICATIONS

1. The Tenderer should be empaneled as Security Printers in Indian Banks' Association.
2. Printing unit location should be in any one of the south Indian state i.e. Karnataka, Andhra Pradesh, Tamil Nadu and Kerala but the Service provider should have a Corporate/Branch office in Bangalore city limit, otherwise tender will be rejected.
3. The entire work intended to tender is of confidential in nature. Hence the absolute confidentiality should be maintained.
4. The rate quoted should be inclusive of sales tax and other charges if any. Income tax will be deducted at source.
5. Tenderer should use A4 size 120 GSM high quality parchment paper and eight colours printing for pre-printed Marks cards.
6. **Tenderer should link the pre-printed marks card serial number with the register number of the concerned student whose variable data is overprinted on the pre-printed marks card and the linked data of the same in excel format shall be submitted to the Board in the below mentioned format. Incorrect linking of the same shall attract penalty under the GCC Clause 16.3.**

Sl.No	Student Register Number	Pass Certificate Sl.No

7. Incorporating 10 to 12 security features as specified by the department. However out of 10 to 12 security features 1) Serial numbers pre-printed by using Penetrating ink 2) High Security hot stamped personalized hologram having 06 hologram security features (1. Holographic Text, 2. Kinetic Effect, 3. Guilloche Pattern, 3. D image, 5. Fresnel Effect, 6. Plain Text) are compulsory 3) Hot foil strip are compulsory.
8. Tenderer should over-print the bar coder version of student's register number at the time of over-printing of variable data.
9. Tenderer should thermal laminate using 80-micron thick polyester film for both sides and after thermal lamination each mark card should be cut to proper size allowing 5mm extra lamination around the certificate, by using the Lamination machine with auto feeder and auto cutter
10. Variable data for printing of marks cards need to be designed and finalized in the KSEEB office premises under the supervision and assistance of the computer section officer of KSEEB. This shall include matching variable data with photos, scanning missing photos, designing data of various candidates (CCERF, CCERR, CCEPF/CCEPR, CCEJTS-1, CCEJTS-2, Non-CCERR and Special children etc..) but not the art work designing
11. Student data in the form Ms Access and photo images are provided separately to the service provider by the Purchaser. The service provider shall link data & match the photo image before over printing. The service provider should be able to scan the missing photos, if any and link with the respective students' data before printing on Marks Card.
12. Entire linking of various category of data that includes data of "Children with Special needs", "Repeaters", "Junior Technical Schools" which are all part of S.S.L.C exam need to be processed in the Exam Board by deputing technical experts. Only the

- approved data need to be taken back for further processes.
13. Since the work is most confidential in nature, Pre-printing of marks cards, Overprinting of variable data, scanning of each mark card, and Lamination of marks cards shall be carried out in the printing unit and the Bidder shall make sure all the security aspects in the printing unit and give an undertaking for maintaining confidentiality.
 14. Successful tenderer should submit the proof of pre-printed marks cards within 10 days after the contract, for quality, design, alignment and security features for approval of 7 category 1) C.C.E. 80:20 Regular Marks cards, 2) C.C.E. 100 Private Fresh Marks. 3) Regular repeater Marks cards 4) J.T.S Marks card-1 5) J.T.S Marks card-2 6) NSQF Marks card 7) New format Mark card if introduced by the Board.
 15. After approval of the proof, the successful tenderer should supply the Marks Cards within the date specified in the work order, failing which leads to cancellation of work order.
 16. For the supply of stationery, K.S.E.E.B. will not pay any transportation charges or any other charges. The service provider shall deliver the packed marks cards to concerned Deputy Director (Administration), all over the Karnataka state and take Acknowledgements.
 17. Any damages, variations or mistakes in the printing work, the service provider shall have to reprint and supply without any additional cost to KSEEB. However, any reprint due to changes in the data at KSEEB level, additional cost will be for such extent.
 18. Details of the damaged marks cards with serial numbers, shall be recorded in a register and copy of the same shall be submitted to the Board.
 19. All input materials irrespective of type required for the execution of the tender work should be bear by the tenderer only.
 20. The service provider responsible for the arrangement of installing/deploying computers, required software and other accessories and human power for the said work.
 21. The service provider shall be responsible for high quality printing of variable data along with photo images and barcodes. Thermal lamination should be carried out without causing any damage to the marks card.
 22. The service provider should hand over the soft copy of alpha numerical data along with matched photo images to the Purchaser, after the completion of work.
 23. **The service provider after bulk printing and Lamination work shall transfer the Technical knowledge of overprinting of variable data, Photo and Bar code along with necessary software required to execute the same to the Board staff through training without any cost.**
 24. The service provider shall supply two “Bar code readers” to KSEEB that shall read the barcodes printed on the marks cards to use the same while verifying the marks cards.
 25. The Service Provider shall start the bulk over printing only after getting sample of printed marks cards are approved by KSEEB.
 26. Considering the timeline, volume and critically of the project and timelines service provider a software solution to check and scan each mark card and the same must be noted in the software and must tally with the box checklist before the packing. The check list must be printed school wise, block wise and the same sequence must be maintained in printing and packing process.

27. School wise checklist generate by above method shall printed and packed along with particular school Marks cards. Another soft copy of checklist has to be given to KSEEB for verification.
28. The Service Provider shall deliver the marks cards to the concerned Deputy Director(Administration) allover Karnataka in school wise, block wise and district wise separately, kept in high quality HDPE coated polynet envelopes, made of 90 GSM paper, side slide opening, self-adhesive flap. Name and code of the District, Block and School with total number of the marks cards should be written on the envelope along with Board name and address shall be pre-printed on the envelopes. Approximate 16,000 to 17,000 Number of envelopes are required for each exam.
29. Delivery challans must be printed block wise, school wise and take acknowledgement from the respective Deputy Director(Admn.) or authorized by the same.

DELIVERY CHALLAN/ACKNOWLEDGEMENT

District Name and Code:

Block Name and Code:

Sl.No	School Code	Pass Certificate Sl. No.		Total
		From	To	

Signature of the Deputy Director, (Administration)

30. The service provider shall deploy either one High quality 09 colour web offset machine or High quality two 04 colour web offset machines for printing of marks card, high end Laser jet machines having 1200X1200 DPI, for variable data printing and fully automatic thermal laminating machines with auto cutter with production output capacity of 30,000 pass certificates per day. The tenderer shall take not more than 15 days to deliver goods to KSEEB that includes any holidays after the completion of over print and lamination. **Average printing of 30,000 pass certificates** will be accounted for identifying the delay there after. The delay in providing the service shall attract the penalty as specified in GCC Clause 16.
31. Any reprint pursuant to GCC Clause 16.2, Such reprinted and laminated pass Certificates shall have to reach K.S.E.E.Board within 10 days or as per GCC Clause 16.1.
32. The powers vests with the Purchaser either to accept or to reject wholly or partially without assigning any reason and the decision of the Director, Exams, K.S.E.E.B. will be final in this regard.
33. The Director (exams), K.S.E.E.Board, holds the authority of making decision with regard to changes in the quantity and waive off penalty based on the reasonable causes that may not affect examination process.
34. The work should not be leased or outsourced to third party completely or partially.
35. Adequate human resources shall be deployed to complete the work without any delay.

SECTION VII: QUALIFICATION CRITERIA

(Referred to in Clause 9.2 (b) of ITT)

1. The Tenderer shall be either proprietorship or partnership firm or a company registered under the companies Act 1956 or a registered society.
2. The Tenderer should be empaneled as Security Printers in Indian Banks' Association.
3. Corporate/Branch office certificate (Office located within Bangalore city limits) from the competent authority has to be uploaded.
4. The average turnover of the tenderer shall not be less than Rs Lakhs in the financial years 2014-15, 2015-16 and 2016-17.
5. The tenderer should have minimum 3 years of experience in the field. Enclose the experience certificate.
6. Copy of the PAN card of the firm has to be uploaded as detailed below
 - a) If a firm is sole proprietorship PAN card copy of the proprietorship
 - b) If a firm is partnership PAN card copy of the firm only (partners PAN card copy will not be considered)
 - c) If a firm is private Ltd... or Public Ltd. Company, PAN card copy of the company.
7. Audited balance sheet and Profit and Loss account for the financial years 2014-15, 2015-16 and 2016-17 has to be uploaded certified by Chartered Accountant.
8. EMD of Rs1,92,800/- should be credited to CeG account as per IFT Clause (4).
9. Details of Income Tax returns filed for the years 2014-15, 2015-16 and 2016-17 has to be uploaded i.e., assessment Years 2015-16, 2016-17 and 2017-18 respectively.
10. Documents to prove the ownership of High End Printers and lamination machine with auto feeder and auto cutter. (List should be enclosed).
11. Previous experience in the format mentioned under Section XII.

SECTION VIII: TENDER FORM

Office of the Director, Exams, Karnataka Secondary Education Examination Board, 6th Cross, Malleshwaram, Bangalore – 560 003.

“Supply of pre-printed S.S.L.C. marks cards along with over printing of variable data, scanning and lamination on the same for S.S.L.C. examinations of 2018, 2019 and 2020”

From,

To
The Director, Exams,
Karnataka Secondary Education Examination Board,
6th Cross, Malleshwaram,
Bangalore – 560003.

Sir,

Having examined the Tender Documents including Addenda No: [No: KSEEB/ B3/P.M.S.O& L.01/2018-19 DATE-23.05.2018](#), the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide service for **“Supply of pre-printed S.S.L.C. marks cards along with over printing of variable data, scanning and lamination on the same for S.S.L.C. examinations of 2018, 2019 and 2020 for 3 Academic years”** in accordance with the Schedule of Prices attached herewith and made part of this tender.

We undertake, if our tender is accepted, to deliver the service in accordance with the delivery schedule specified in the Schedule of Requirements. We also undertake to maintain complete confidentiality during the printing work.

If our tender is accepted, we will obtain the guarantee of a bank in a sum equivalent to 5% of the Contract Price for the due performance of the Contract, in the form prescribed by the Purchaser.

We agree to abide by this tender for the Tender validity period specified in Clause 2 of the ITT and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this tender, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely “Prevention of Corruption Act 1988”.

We are not blacklisted by any state or Central Government offices.

We understand that you are not bound to accept the lowest or any tender you may receive.

We clarify/confirm that we comply with the eligibility requirements as per ITT Clause 1 of the tender documents.

Dated thisday of 20

(SCAN AND UPLOAD)

(signature)

SECTION VIII-A

TECHNICAL BID

S.N	Details required	Uploaded
1	Name and address of the firm (Addresses of the head office and local branch office should be given separately)	
2	Year of establishment (Registration copy should be uploaded enclosed as specified under Section VII)	
3	Copy of Registration with IBA	
4	Corporate/Branch office certificate located within Bangalore City Limits	
5	Annual turnover for the years 2014-15, 2015-16 and 2016-17.	
6	Experience Certificate	
7	Copy of the PAN card (As specified under Section VII)	
8	Audited balance sheet and Profit and Loss account for the Financial years 2014-15, 2015-16 and 2016-17.	
9	EMD of Rs.2,50,000/-	
10	Income Tax returns filed for the years 2014-15, 2015-16 and 2016-17.	
11	Previous experience in the format mentioned under Section XII	
12	Documents to prove the ownership of High End Printing Machines & Lamination machine with auto feeder and auto cutter	

Note: The Enclosures related to Sl.No. 01 to 11 must be self attested and uploaded

Seal and signature of the Tenderer

(SCAN AND UPLOAD)

SECTION VIII-B

PRICE SCHEDULE

Sl. No.	Details	Rate per Marks card (Inclusive of all Types of Taxes)		Remarks
		(Rs. in numbers)	(Rs. in words)	
1.	Supply of two side pre-printed Marks card With A4 size, 120 GSM parchment paper, 8 colour printing. (Security features need not be specified now)			Bidder shall quote the price in the e-procurement portal only as per the Government Circular ಆಇ 165 ವೆಚ್ಚ-12/2017 Dated 21.03.2017
2.	Over-printing of variable data and bar code version of student's register number on pre-printed Marks card along with Photo image.			
3.	Two side Thermal lamination using fully automatic laminating machines with auto cutter, on pre-printed Marks card of A4 size, using 80-micron polyester film after over-printing of variable data.			
GRAND TOTAL				

NOTE: Price shall be quoted by considering the technical specification mentioned in the section-VI and all other terms and conditions of the Bid/Tender Document.

DATE :

SIGNATURE OF THE TENDERER

PLACE :

NAME ADDRESS AND SEAL

.....

.....

.....

SECTION IX:

EARNEST MONEY DEPOSIT BANK GUARANTEE FORM

Not Applicable

SECTION X:
CONTRACT FORM

THIS AGREEMENT made theday of....., 20... Between.....
(Name of purchaser) of..... (Country of Purchaser) (Hereinafter called "the Purchaser") of
the one part and..... (Name of Service Provider) of..... (City and Country of
Service Provider) (Hereinafter called "theService Provider") of the other part:

WHEREAS the Purchaser is desirous that certain ancillary services viz.,.....
(Brief Description of Services) and has accepted a tender by the Service Provider for the supply
of those services in the sum of..... (Contract Price in Words and Figures)
(Hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
 - (a) the Tender Form and the Price Schedule submitted by the Tenderer;
 - (b) the Schedule of Requirements;
 - (c) the Technical Specifications;
 - (d) the General Conditions of Contract;
 - (e) the Special Conditions of Contract; and
 - (f) the Purchaser's Notification of Award.
3. In consideration of the payments to be made by the Purchaser to the Service Provider as hereinafter mentioned, the Service Provider hereby covenants with the Purchaser to provide the services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The Purchaser hereby covenants to pay the Service Provider in consideration of the provision of the services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the services which shall be supplied/provided by the Service Provider are as under:

SL.NO.	BRIEF DESCRIPTION OF SERVICES	UNIT PRICE

DELIVERY SCHEDULE:

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the
said (For the Purchaser)

in the presence of:.....

Signed, Sealed and Delivered by the said(For the Service Provider)
in the presence of:.....

SECTION XI.
PERFORMANCE SECURITY FORM

To: (Name of Purchaser)
.....

WHEREAS (Name of Service Provider)

hereinafter called "the Service Provider" has undertaken , in
pursuance of Contract No..... Dated ... 20... to
Supply..... (Description of Services) hereinafter called
.....
"the
Contract".

AND WHEREAS it has been stipulated by you in the said Contract that the Service Provider shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with the Service Provider's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Service Provider a Guarantee:
THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Service Provider, up to a total of.....
..... (Amount of the Guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring the Service Provider to be in default under the Contract and without cavil or argument, any sum or sums within the limit of (Amount of Guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until theday of.....20.....

Signature and Seal of Guarantors

.....
.....
.....

Date.....20....

Address:.....

.....
.....

SECTION XII

(Please see Clause 9.2 (b) of the Instructions to Tenders)

Pro-forma for Performance Statement for the last three years

IFT No..... Date of Opening..... Time Hours

Name of the Firm:

.....
.....

Orders placed by (Full address of Purchaser) 1	Order No and Date 2	Description of service ordered 3	Value of Order 4	Date of Completion of service As per contract/Actual 5	Remarks indicating reasons for late delivery, if any 6	Has the service been satisfactorily functioning. (Attach a Certificate from the Purchaser if any) 7

Signature and Seal of the Tenderer:

(SCAN AND UPLOAD)